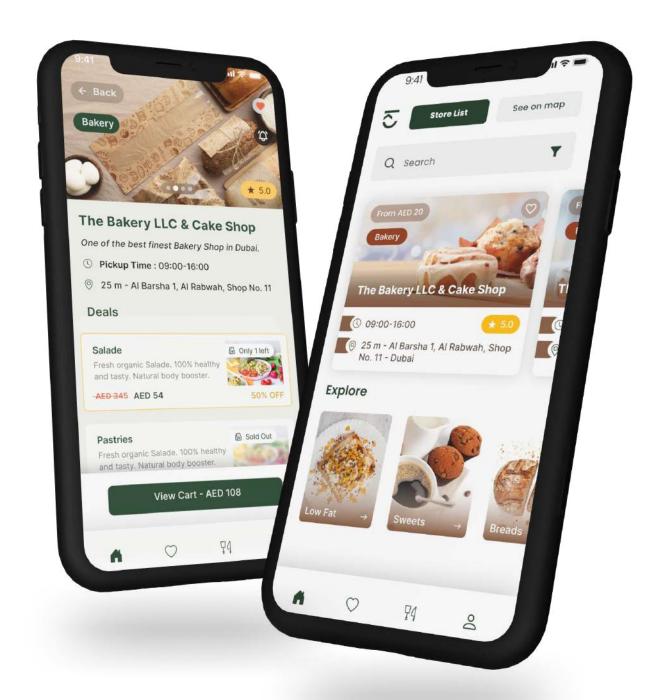


# Fight food waste with us.

Access everyday fresh and affordable food from our Takkul partners.

TAKKUL

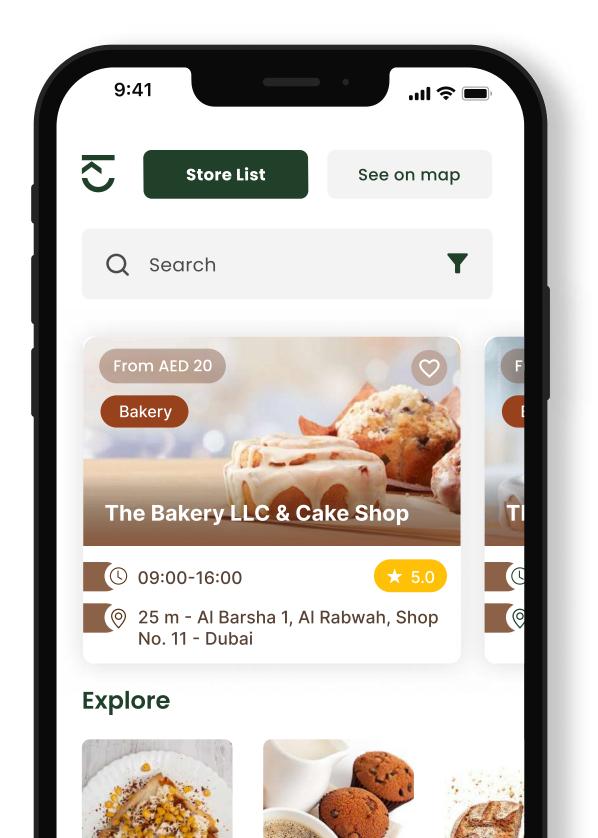




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**TAKKUL** 



#### **About**

Takkul is a platform that aims to address the **food waste problem in Dubai** by connecting restaurant owners with people who are willing to buy their leftover food at a lower price.

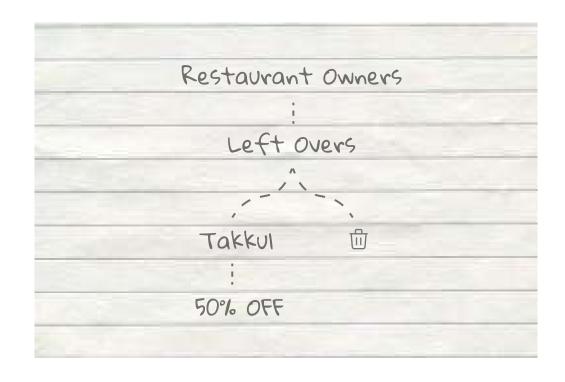
With this app, restaurant owners can reduce the amount of food they waste while providing people with a more affordable way to access healthy and delicious food.

#### User Types Platform

- 1. Restaurant Owners ·---- Web Portal
- 2. Customers ····· Mobile App
- 3. Admin (My Client) ----- Web Portal

#### Ideate

The objective was to create a food app with restricted features to encourage users to purchase healthy and **hygienic leftover** food at lower prices, thereby **reducing food waste** & promoting environmental sustainability.

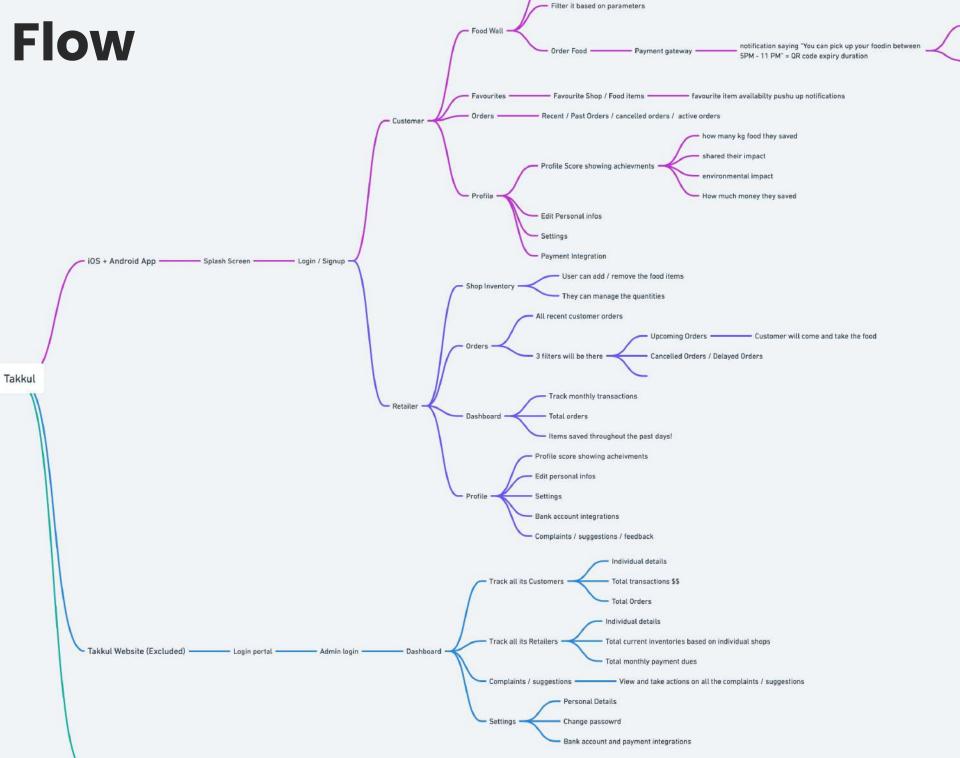


Environmental Friendly Reduce Food wastage

Revenue Generate

### **UX Flow**

- Website



Browse Food items based on location / distance

Order succesful Feedback review + Complaints

Beacuse of self cancelation -

Because of delay / absence

Cancellation time (full refund) before max 2 hrs before

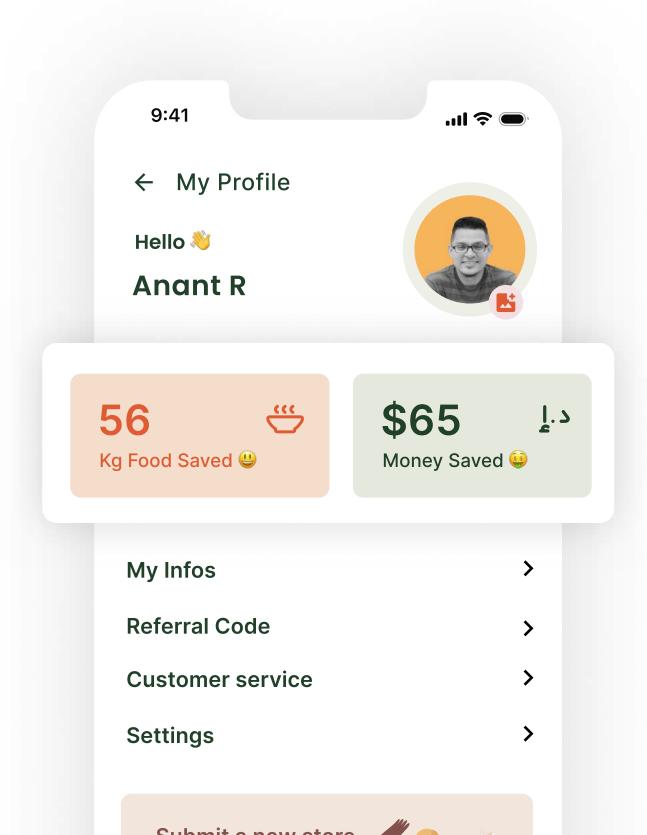
- No food / monetary refunds : shop is closed

#### Add on features > Brain Storming

While working on the ideation, we discovered that **price reduction** alone may **not be a compelling feature** for users in a prosperous city like Dubai. While it may benefit retailers, it may not be enough to motivate users to consistently use the app.

Therefore, we introduced a **Takkul score**, which monitors users' progress in terms of monetary savings and environmental safety measures.

By incorporating a **gamification element** into the app, via the Takkul score, it drives the user engagement and motivate to compete with friends for the highest score.



#### Problem > Resource Constraints

Due to budget and resource constraints, my client and I had to simplify and streamline every feature of the app for ease of deployment. Leveraging my UX expertise, I was able to minimize technicalities and optimize the user flow. However, delivery posed a major challenge.

As the **client lacked** the resources for **door-to-door delivery**, we implemented a solution to facilitate only physical takeaways.

We positioned this feature as a step towards promoting health and environmental responsibility.

9:41



← My Orders

#### Order Confirmed



Order ID: Takkul#4567

Show this QR code/Order ID to collect your food from the shop.

Total Amount: AED 20

Pickup Address: Al Barsha 1, Al

Collection Time: 7:00 PM - 7.30 PM

### **Low Fidelity**

At the outset, I created three low-fidelity designs while keeping the essential points in mind.

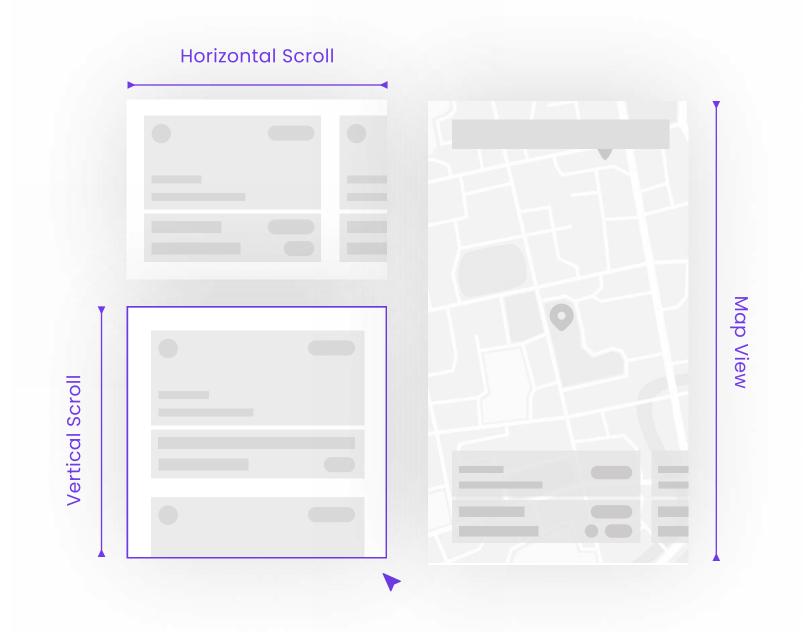
- I discarded the first one primarily due to issues with the placement of the top bar & logo.
- In the second design, I added a horizontal scrolling category list and incorporated a toggle button to facilitate the switch between two different views.
- For the third design, I experimented with the same previous components while maintaining their layout.



### Low Fidelity > Challenges

With its UX element, I faced a challenge while designing the main **product component** because it needed to be used in three different dimensions in different places.

To maintain consistency across all elements, I focused on creating a cohesive design that could be easily understood and navigated by users.



### **Product Component > Elements**

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To maintain consistency across all elements, I focused on creating a cohesive design that could be easily understood and navigated by users.



